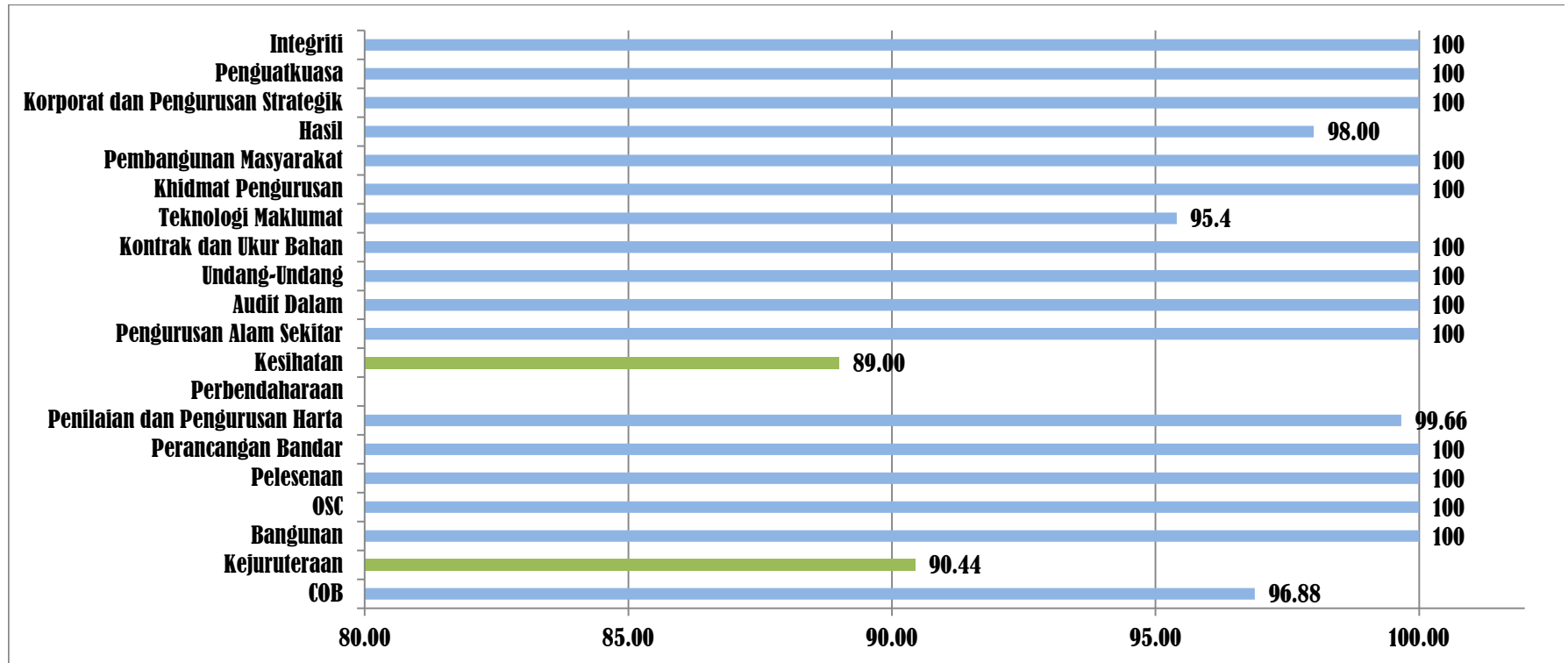


**KAJIAN KEBERKESANAN PIAGAM PELANGGAN MPSJ NOVEMBER 2015**



**PENCAPAIAN KESELURUHAN**

